



CAMPBELL  
STEPHENSON  
ASCOLESE LLP

4807 Spicewood Springs Road  
Building 4, Suite 201  
Austin, Texas 78759  
T: 512-439-5080  
F: 512-439-5099

AF  
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August 7, 2006

Docket No.: SBL0004US

MAIL STOP AF  
COMMISSIONER FOR PATENTS  
P. O. Box 1450  
Alexandria, VA 22313-1450

Re: Applicants: Mingte Chen; Anil K. Annadata; Kuang Huang  
Assignee: Siebel Systems, Inc.  
Title: User Interface For Multi-Channel Communication  
Serial No.: 09/823,531  
Examiner: Li B. Zhen  
Docket No.: SBL0004US  
Filed: March 31, 2001  
Group Art Unit: 2126

Dear Sir:

Transmitted herewith are the following documents in the above-identified application:

- (1) Return Receipt Postcard;
- (2) This Transmittal Letter (1 page) (in duplicate);
- (3) Response To Non-Final Office Action (27 pages);.

- ☒ No additional fee is required.  
☐ The fee has been calculated as shown below:

**CLAIMS AS AMENDED**

	Claims Remaining <u>After Amendment</u>		Highest No. Previously <u>Paid For</u>		Present <u>Extra</u>	<u>Rate</u>	Additional <u>Fee</u>
Total Claims	96	Minus	96	=	0	x \$ 50.00	\$ 0.00
Independent Claims	13	Minus	13	=	0	x \$200.00	\$ 0.00
<input type="checkbox"/> Fee for Request for Extension of Time - XX month							\$ 0.00
<b>Total additional fee for this Amendment:</b>							\$ 0.00
<input checked="" type="checkbox"/> Conditional Petition for Extension of Time: If an extension of time is required for timely filing of the enclosed document(s) after all papers filed with this transmittal have been considered, an extension of time is hereby requested.							
<input type="checkbox"/> Please charge our Deposit Account No. 502306 in the amount of							\$ 0.00
<input checked="" type="checkbox"/> Also, charge any additional fees required and credit any overpayment to our Deposit Account No. 502306.							
<b>Total:</b>							\$ 0.00

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop AF, Commissioner For Patents, P. O. Box 1450 Alexandria, VA 22313-1450, on August 7, 2006.

Attorney for Applicants

Date of Signature

Respectfully submitted,

Samuel G. Campbell, III  
Attorney for Applicants  
Reg. No. 42,381



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Mingte Chen; Anil K. Annadata; Kuang Huang  
Assignee: Siebel Systems, Inc.  
Title: User Interface For Multi-Channel Communication  
Serial No.: 09/823,531 Filed: March 31, 2001  
Examiner: Li B. Zhen Group Art Unit: 2194  
Docket No.: SBL0004US

Austin, Texas  
August 7, 2006

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COMMISSIONER FOR PATENTS  
P. O. BOX 1450  
ALEXANDRIA, VA 22313-1450

**RESPONSE TO FINAL OFFICE ACTION**

Dear Sir:

This paper is responsive to the Office Action dated June 5, 2006, having a shortened statutory period expiring on September 5, 2006. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

No Amendments to the Specification are presented in this paper.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

No Amendments to the Drawings are presented in this paper.

**Remarks** begin on page 21 of this paper.